

## CLAIMS

What is claimed is:

- 1 1. A method for diagnosing and repairing network devices on a network based on  
2 scenarios, comprising:  
3 aggregating responses to a selectable list of queries for a plurality of scenarios on the  
4 network from a plurality of applications on the network devices; and  
5 automatically evaluating the responses to formulate corrective actions to address the  
6 scenarios for the applications.
- 1 2. The method as recited in Claim 1, further comprising presenting options to an  
2 operator of the network to invoke the corrective actions.
- 1 3. The method as recited in Claim 2, further comprising presenting the responses to the  
2 operator of the network.
- 1 4. The method as recited in Claim 1, further comprising issuing the queries to the  
2 applications in an automatically established sequence.
- 1 5. The method as recited in Claim 1, further comprising detecting modifications to the  
2 network and automatically modifying the queries to match the modifications.
- 1 6. The method as recited in Claim 1, wherein the aggregating further comprising:  
2 filtering the responses according to a template; and  
3 organizing the responses in a format that conforms to a format of the template.
- 1 7. The method as recited in Claim 2, further comprising presenting the operator of the  
2 network an option to customize the queries, the plurality of the scenarios, and the corrective  
3 actions.

1 8. The method as recited in Claim 1, wherein each of the queries corresponds to one of  
2 the plurality of scenarios.

1 9. A method for managing a plurality of network devices on a network, comprising:  
2 aggregating responses to a selectable list of queries for a plurality of scenarios on the  
3 network from a plurality of applications on the network devices, wherein the  
4 queries are issued in an automatically established sequence;  
5 automatically evaluating the responses to formulate corrective actions to address the  
6 scenarios for the applications; and  
7 presenting options to an operator of the network to invoke the corrective actions.

1 10. The method as recited in Claim 9, further comprising detecting modifications to the  
2 network and automatically modifying the queries to match the modifications.

1 11. The method as recited in Claim 9, further comprising presenting the operator of the  
2 network options to modify the queries, the plurality of the scenarios, and the corrective  
3 actions.

1 12. The method as recited in Claim 9, wherein the aggregating further comprising:  
2 filtering the responses according to a template; and  
3 organizing the responses in a format that conforms to a format of the template.

1 13. An apparatus for managing a plurality of network devices on a network, comprising:  
2 a data aggregation engine that aggregates responses to a selectable list of queries for a  
3 plurality of scenarios on the network from a plurality of applications on the  
4 network devices; and  
5 a sequence engine that automatically evaluates the responses to formulate corrective  
6 actions to address the scenarios for the applications.

1 14. The apparatus as recited in claim 13, further comprising:

2 a user interface, coupled to the data aggregation engine and the sequence engine, that  
3 presents options to an operator of the network to invoke the corrective actions.

1 15. The apparatus as recited in claim 14, wherein the user interface, further coupled to the  
2 aggregation display engine, presents the responses to the operator of the network.

1 16. The apparatus as recited in Claim 13, wherein the sequence engine automatically  
2 establishes a sequence to issue the queries to the applications.

1 17. The apparatus as recited in Claim 13, wherein the data aggregation engine detects  
2 modifications to the network and causes the sequence engine to automatically modify the  
3 queries to match the modifications.

1 18. An apparatus as recited in Claim 13, wherein the data aggregation engine further:  
2 filters the responses according to a template; and  
3 organizes the responses in a format that conforms to a format of the template.

1 19. The apparatus as recited in Claim 14, wherein the user interface further presents the  
2 operator of the network an option to customize the queries, the plurality of the scenarios, and  
3 the corrective actions.

1 20. The apparatus as recited in Claim 13, wherein each of the queries corresponds to one  
2 of the plurality of scenarios.

1 21. A computer-readable medium carrying one or more sequences of instructions for  
2 managing a plurality of network devices on a network, which instructions, when executed by  
3 one or more processors, cause the one or more processors to:  
4 aggregate responses to a selectable list of queries for a plurality of scenarios on the  
5 network from a plurality of applications on the network devices; and  
6 automatically evaluate the responses to formulate corrective actions to address the  
7 scenarios for the applications.

1 22. The computer-readable medium as recited in Claim 21, further comprising  
2 instructions which, when executed by the one or more processors, cause the one or more  
3 processors to present options to an operator of the network to invoke the corrective actions.

1 23. The computer-readable medium as recited in Claim 22, further comprising  
2 instructions which, when executed by the one or more processors, cause the one or more  
3 processors to present the responses to the operator of the network.

1 24. The computer-readable medium as recited in Claim 21, further comprising  
2 instructions which, when executed by the one or more processors, cause the one or more  
3 processors to automatically establish a sequence for the queries to be issued to the  
4 applications.

1 25. The computer-readable medium as recited in Claim 21, further comprising  
2 instructions which, when executed by the one or more processors, cause the one or more  
3 processors to detect modifications to the network and automatically modify the queries to  
4 match the modifications.

1 26. The computer-readable medium as recited in Claim 21, further comprising  
2 aggregation instructions which, when executed by the one or more processors, cause the one  
3 or more processors to:  
4 filter the responses according to a template; and  
5 organize the responses in a format that conforms to a format of the template.

1 27. The computer-readable medium as recited in Claim 22, further comprising  
2 instructions which, when executed by the one or more processors, cause the one or more  
3 processors to present the operator of the network an option to customize the queries, the  
4 plurality of the scenarios, and the corrective actions.

- 1 28. The computer-readable medium as recited in Claim 21, wherein each of the queries  
2 corresponds to one of the plurality of scenarios.
- 1 29. An apparatus for managing a plurality of network devices on a network, comprising:  
2 a data aggregation means for aggregating responses to a selectable list of queries for a  
3 plurality of scenarios on the network from a plurality of applications on the  
4 network devices; and  
5 a sequencing means for automatically evaluating the responses to formulate  
6 corrective actions to address the scenarios for the applications.
- 1 30. The apparatus as recited in claim 29, further comprising:  
2 a user interface means for presenting options to an operator of the network to invoke  
3 the corrective actions.
- 1 31. The apparatus as recited in claim 30, wherein the user interface means further  
2 presents the responses to the operator of the network.
- 1 32. The apparatus as recited in Claim 29, wherein the sequencing means automatically  
2 establishes a sequence to issue the queries to the applications.
- 1 33. The apparatus as recited in Claim 29, wherein the data aggregation means detects  
2 modifications to the network and causes the sequencing means to automatically modify the  
3 queries to match the modifications.
- 1 34. The apparatus as recited in Claim 29, wherein the data aggregation means further:  
2 filters the responses according to a template; and  
3 organizes the responses in a format that conforms to a format of the template.
- 1 35. The apparatus as recited in Claim 30, wherein the user interface means further  
2 presents the operator of the network an option to customize the queries, the plurality of the  
3 scenarios, and the corrective actions.

1 36. The apparatus as recited in Claim 29, wherein each of the queries corresponds to one  
2 of the plurality of scenarios.